



## **ID Master™ Workflow Software**

There is little debate. While eliminating duplicate MPI records is exceptionally important, it can be a tedious, labor-intensive and time-consuming task. The time spent reviewing and validating a lengthy list of potential duplicates can be a serious drain on your resources - resources you would rather have working on other important efforts. That is why Just Associates developed the *ID Master™* workflow application. With *ID Master*, your organization can reduce the time and resource it dedicates to reconciling potential duplicate pairs, as well as overlap and overlay records. That is because *ID Master* incorporates an understanding of the workflow, making the review and reconciliation process efficient and intuitive. And because *ID Master* is used by Just Associates for the work it does on cleanup projects, you gain the assurance of knowing that it can likewise work for your situation.

**Supports Timely Review** – *ID Master* was designed with specific functionality to reduce the time and effort associated with duplicate review and reconciliation. For example, it allows you to design a customizable, side-by-side view of potential duplicates, with highlighting applied to those fields where discrepancies exist. Further, data fields can be laid out in a manner that makes sense to your organization, so issues can be identified and analyzed quickly. What's more, you can import and view supplemental data to your MPI data to assist with decision-making.

**Built for Flexibility** – Because each organization employs a slightly different workflow, *ID Master* is built with flexibility in mind. It is customizable to match your unique review process, supporting the steps involved in identifying and validating possible duplicates and multiples. *ID Master* also includes the ability to insert checkpoints to allow for improved quality assurance. It tracks and documents each step involved in your workflow, keeping the process straightforward and thorough. *ID Master* also features productivity tracking, showing what activity has been done by individual, while an audit log keeps track of the type of errors and error corrections made by user, so you can stay on top of the performance of the process and those supporting it.

**Capabilities that Go Beyond Duplicate Review** – Beyond review of duplicate pairs, *ID Master* is unique in its ability to support review of multiple duplicates. With *ID Master*, you can view up to eight possible duplicates in a single view, rather than having to view each pair combination one at a time. *ID Master* eliminates this headache, while helping reduce the possibility of merging the wrong records.

**Control over Merging Duplicates** – While other tools attempt to eliminate user interaction and decision making by incorporating automation, *ID Master* looks to lessen an individual's time burden, while providing control over the process. For instance, *ID Master* supports human review and quality assurance before records are merged. Once decisions are final, *ID Master* produces an export file of confirmed duplicates, non-duplicates, and those records requiring additional research. *ID Master* further supports merging records in downstream systems<sup>1</sup> – such as radiology, pharmacy and lab systems – to help reduce manual steps and associated cost.

<sup>1</sup> Based on the functionality supported by the specific downstream system



**Complete Reporting** – The reporting from *ID Master* provides a complete view of effort, as well as key insight of where problems might be emanating. For example, you can determine if duplicate records might be a result of patient registration, helping you know where procedures should be adjusted or performance assessed. *ID Master*'s reporting also delivers a list of records to merge, a management summary of duplicates by data, user and department, and a report of those records that require demographic updating.

**Requires Minimal IT Support** – *ID Master* was designed for easy implementation, either by your IT department or by Just Associates. Its web-based deployment allows for quick implementation, saving both time and costs while allowing your organization to outsource any part of a cleanup project to Just Associates, should you need supplemental help. With import functionality that supports your hospital information systems or any third-party data analysis capability, *ID Master* provides a direct way to begin review and validation of possible duplicate pairs.

**A Tool Built with Experience Behind It** – Just Associates has taken the knowledge and experience it has gained from hundreds of MPI cleanup projects to develop the intelligent capabilities found in *ID Master*. It incorporates flexible and customizable functionality to support your organization's unique workflow, introducing time savings and efficiency into a process that has been long-known for draining time, resource and energy. With resources being a precious commodity and time an important asset, *ID Master* provides a direct solution now and for the future.

#### ABOUT JUST ASSOCIATES, INC.

Just Associates is a healthcare data integration consulting firm that delivers superior value to its clients through improved data integrity. Just Associates has the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, supports delivery of quality patient care, and meets your diverse stakeholder's expectations through improved data integrity.

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For more information contact us at: 303-693-4727  
Or visit us at: [www.justassociates.com](http://www.justassociates.com)

[WWW.JUSTASSOCIATES.COM](http://WWW.JUSTASSOCIATES.COM)

303-693-4727

MASTERING PATIENT IDENTITY

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