



ABOUT JUST ASSOCIATES

Just Associates was founded in 2002 as a health data integration consulting firm focused on data integrity. **JA** provides technical consulting services that assess an organization's complete health information environment, including the people, processes and technologies that impact the integrity of data captured by, stored within and transmitted across information systems. Customized solutions result in improved data quality and patient care, enhanced revenue cycle efficiency and increased clinician satisfaction for healthcare organizations ranging from small community hospitals and large integrated health systems to RHIOs, HIEs and health information technology vendors. **JA's** team of experienced health information management and technology consultants ensure that our clients effectively identify requirements, select the best solutions, and get the most from the technology they implement.

Areas of Expertise

- **Data Integration:** Data conversion planning, data mapping, interface testing. Evaluating the content and processing HL7 messages between systems to ensure accurate exchange of data.
- **Master Patient Index:** EMPI data analysis, full-scale MPI clean-ups and on-going maintenance programs. Improved data quality results in improved patient care, revenue cycle efficiency, increased clinician satisfaction and reduced incidence of Identity Fraud.
- **Patient Identity Management:** Assessing and improving patient identity data capture processes during registration/scheduling. The result is a greatly reduced duplicate record create rate and a reduction in days in accounts receivable.
- **Health Information Exchange:** Developing and implementing clinical data model selection strategies, defining data stewardship and business process requirements to ensure successful system-wide or regional data exchange.
- **Enterprise Master Person Index (EMPI):** Defining requirements and assisting with system selection, implementation and record matching algorithm tuning.

Our Approach

We customize our solutions to meet our clients' needs. Our proven approach includes:

- **Proven MPI Project Methodologies** – Our PMI based project management skills ensure successful completion of your project within budgetary and timeline requirements.
- **The Best Trained Staff in the Industry** – Using our dedicated staff of experienced, fully trained Patient Identity Experts (PIEs) allows us to deliver the highest quality service. By working remotely we minimize the disruption to your department and help control costs.
- **Unsurpassed Quality** – Quality service begins with using our own highly trained staff. We follow through by performing 100% QA of all employees' work.

We Know HIS Systems

We have worked with all of the major health information systems in use today including: Siemens Invision, Soarian, MedSeries4, Allegra, and EAD; McKesson Star, HealthQuest, Passport, and Precision 2000/TPA; Cerner Millennium and Classic; Epic; Eclipsys; TDS; Meditech; QuadraMed Affinity; GE; IDX. Many of our projects include data reconciliation in ancillary information systems and we have worked with a wide range of ancillary systems including: Sunquest Lab, Phillips iSite Radiology, Siemens Radiology, IDX Radiology, McKesson PACS, SoftMed, 3M HIM, Quadramed Quantim, GE QS and many others. We also have mastered the algorithm tuning needed in several third-party EMPI applications including Sun e-Index, Quadramed and Initiate Systems. Our knowledge of how these systems store and share data allows us to help optimize their data management capabilities and ensure high-quality data within your systems.

Our Clients

Just Associates has completed over 100 projects for more than 75 clients. We have significant expertise in large, multi-facility organizations and those where paper business processes must be maintained and then converted to electronic means. Our experience includes public and private organizations, not-for-profit and for-profit organizations, teaching facilities, mental health facilities and correctional organizations. Our client list includes:

- Adventist Health, Inc., CA
- Baptist Health System, AL
- Baycare Health System, FL
- Cascade Healthcare Community, OR
- Children's Hospital of Orange County, CA
- Children's Medical Center of Dallas, TX
- Christiana Care Health System, DE
- Columbia St. Mary's, WI
- Colorado Regional Health Information Organization, CO
- Exempla Healthcare, CO
- Methodist Healthcare, TN
- Mercy Hospital & Medical Center, IL
- St. Vincent Health System, IN
- South Bend RHIO, IN
- Truman Medical Center, KS

"I was amazed at how thorough the pre-planning for this cleanup project was. JA thought of everything! I answered their questions and they got to work and got it done; on time and within budget. A very painless effort on my part! JA also developed procedures for our future use in keeping our data clean."

Jennifer Stone, RHIA, Director, Health Information Management
Woodland Heights Medical Center - Lufkin, TX

"Just Associates has assisted The Children's Hospital with several MPI projects. Their strong healthcare systems expertise and ability to dig to uncover the root causes of data integrity issues has been invaluable. Of particular value was their in-depth knowledge of both the Initiate and Epic systems. Just Associates' thorough and methodical testing enabled us to greatly improve the configuration of Initiate's algorithm which resulted in improved record matching and search performance at our pediatric organization. Additionally, their recommendations regarding operational clean up priorities were well thought-out and tremendously helpful."

Karen Proffitt RHIA, CHP, (former) Director, Health Information Management
The Children's Hospital - Denver, CO

For more information contact us at: 303-693-4727
Or visit us at: www.justassociates.com